



GOOD NEIGHBOR PLEDGE

Community Counts Colorado was originally formed in 2007 to create timely and consistent communication pathways between natural gas and oil producers, their contractors, and the communities where natural gas and oil resources are developed. Together, Community Counts, its members, and supporters work to strengthen community relationships, increase public understanding, and facilitate open dialogue on issues relative to the energy industry and the communities where they operate.

In addition to providing a communication bridge from energy producers to the community, Community Counts Colorado also defines what it means to be a good neighbor in the energy industry. As natural gas and oil producers, full compliance with laws and regulations that ensure safe operations is an essential element to being a good neighbor, and Community Counts' members take that responsibility seriously.

Community Counts' energy industry members sign a Good Neighbor Pledge to demonstrate their commitment to being responsible and respectful natural gas and oil producers, and many are now sponsoring their field personnel to attend Good Neighbor Certification training. This training requires a time and monetary commitment that raises field personnel awareness about Community Counts and how our response line works, and discusses typical complaints we get and ideas to mitigate impacts.

Community Counts encourages its members and supporters to provide feedback on performance and progress as we all strive to be better neighbors. If you see activity that doesn't reflect the Good Neighbor Pledge, please call the Community Counts Response Line, and your concern will be handled in a timely manner. As we work to be better neighbors, the Response Line is also available for compliments on a job well done. Whether it's a complaint, or a kudo - we'd like to hear from you.

24 - Hour Response Line: (866) 442-9034



WE PLEDGE

Together we partner to strengthen relationships, increase understanding, and participate in open discussions about important issues relative to natural gas and oil production in our area.



We are committed to:

- protect public safety and the environment
- respect private property rights and each other
- seek, innovate, and adopt best practices
- advance appropriate technology
- responsibly develop natural gas and oil

We believe that good neighbors respond to each other's needs, communicate with candor and goodwill, work to educate themselves and others, and support a balance between social, economic, and environmental concerns.

As natural gas and oil producers, we further pledge to work in a respectful, collaborative manner with public officials, agencies, businesses, and citizens, and to be responsive to the communities impacted by our operations.

GOOD NEIGHBOR INITIATIVES

- **Listening to landowners and other stakeholders and responding appropriately.**
- **While on the job, our industry personnel must:**
 - respect property and rights of way
 - protect livestock and wildlife
 - drive safely and responsibly on public and private roads
 - report damage to public or private property right away, whether we are responsible or not
 - routinely inspect production systems to ensure mechanical integrity
 - ensure that all field personnel understand rules and regulations that apply to natural gas and oil production operations
- **As natural gas and oil production operators and contractors, we will respect property rights at all times and promise to:**
 - minimize surface disturbances as much as possible
 - reclaim and restore ground areas disrupted by our activities as required by law, and according to best practices
 - practice responsible housekeeping at all times
- **We recognize that the roadways vital to our operations are also used by our community neighbors. We will actively promote the responsible use and maintenance of these roads, and encourage alternate routes whenever possible. We promise to:**
 - drive only on roads or established rights-of-way
 - observe speed limits on public roads and highways
 - operate vehicles at speeds appropriate for the road conditions
 - promptly report damage to roads and rights-of-way even if the damage was not caused by our activities
- **As energy producers, we must always protect the environment and promise to:**
 - comply with environmental laws and regulations that apply to our industry
 - properly maintain equipment and ensure system integrity
 - apply best management practices to all aspects of our business, but especially to those with potential environmental impact
- **As responsible neighbors, we promise to ensure our personnel are qualified and prepared to address fellow neighbors' concerns regarding:**
 - groundwater safety
 - surface water quality
 - air quality
 - wildlife and livestock protection
 - work site housekeeping
 - noise
 - surface disturbance and reclamation
 - noxious weeds and brush
 - traffic
 - dust and odors



GOOD NEIGHBOR FEEDBACK

Because we're all committed to a safe and welcoming place to live and work, we're asking for your help in upholding the Good Neighbor Pledge. In addition to following the pledge promises, please report any inappropriate behavior right away by calling the Community Counts Response Line 24 hours a day, 7 days a week at (866) 442-9034.

Contact us

Mail: PO Box 218, Silt, CO 81652
Email: nita@CommunityCountsColorado.com
Website: www.CommunityCountsColorado.com
Phone: (970) 712-7317
Response Line: (866) 442-9034